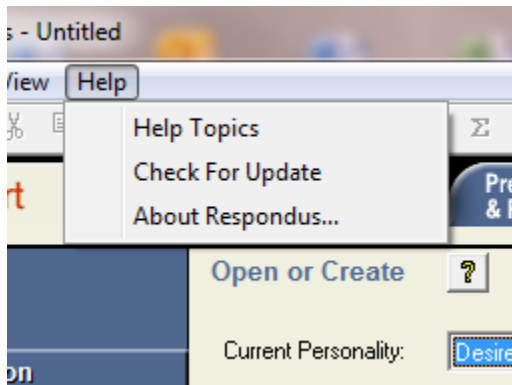


## Topic: Help

[Respondus Help](#) – this is the link to Respondus Help created by D2L Brightspace.

Information about Respondus Help, created by Respondus, is below.

Respondus 4.0 includes a help system that includes an index and context-sensitive help. To view the on-line help, choose **Help Topics** from the pull-down **Help** menu and select a topic.



You can also press the F1 key from within Respondus to obtain context-sensitive help. Throughout the program you will additionally see small buttons having a "?" symbol. When the button is clicked, information on that particular option or task is provided.

If you encounter a question that is not answered in the online help or in this manual, you are encouraged to visit the "Support & Resources" section of the [Respondus web site](http://www.respondus.com/resources) (<http://www.respondus.com/resources>). There you will find a knowledgebase and other resources.

Please contact [Instructional Technology Services](#) if you have questions about using Respondus 4.0.

## References

- [Quick Start Guide](http://www.respondus.com/downloads/RespondusQuickStartGuide.pdf): <http://www.respondus.com/downloads/RespondusQuickStartGuide.pdf>
- [Respondus Demo Movies](http://www.respondus.com/products/respondus/demos.shtml): <http://www.respondus.com/products/respondus/demos.shtml>
- [Respondus 4.0 Info](http://www.respondus.com/products/respondus.shtml): <http://www.respondus.com/products/respondus.shtml>
- [Respondus Test Bank Network](http://www.respondus.com/products/testbank/): <http://www.respondus.com/products/testbank/>

- Retrieval – Choose the CMS personality you want to retrieve questions from. Click ‘Help’ from the top navigation bar. Click ‘Help Topics’ & the + sign in front of ‘Retrieval’ for the directions to retrieve questions.
- Contact Instructional Technology Services with questions about obtaining the Respondus application and using it to create quizzes.
- Information about patches and upgrades of the Respondus software will be provided to the Administrative Contact. Respondus, Inc. allows faculty at the licensing institution to download patches directly from the Respondus website. Upgrades that require a full installation will be provided to the Administrative Contact for redistribution.

## **For More Information**

Please contact the Office of Online & Extended Learning at [support@mnstate.edu](mailto:support@mnstate.edu) or 218.477.2603 if you have questions about this material.