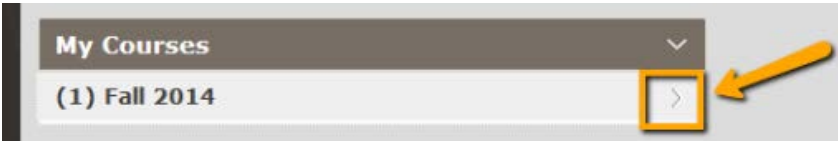


Topic: View My Courses

Why can I not see one or more of my courses after logging onto D2L Brightspace?

Your courses should appear on the D2L Brightspace "My Home" page under the heading *My Courses*. If your courses are not listed, it may be for one of the following reasons.

| Issue: | Reason / Solution: |
|---|--|
| <p>I see the semester but none of my courses are listed.</p> | <p>Be sure the semester list is expanded. To do this, click on the "expand" button to the right of the semester.</p>  |
| <p>I have expanded the semester but one or more courses are not listed.</p> | <p>Your course may not be listed because...</p> <ul style="list-style-type: none"> • You are not officially registered for the course. Verify with Records. • Your instructor may not be using D2L Brightspace for his or her courses. Check the information you received from your instructor on when and where course material will be available. • Students are not added to the classlists in D2L Brightspace until approximately 30 to 45 days prior to the start of the new semester. • Your instructor may not have made the course available yet. The course may not appear until the first official day of class. Check the information you received from your instructor on when and where course material will be available. • If you just recently registered for the course, it will not appear immediately on D2L Brightspace. It can take approximately 1 to 2 business days from the time that you registered until your course appears in D2L Brightspace. Note: It may take a few days longer for Tri-College students to be added. |

| Issue: | Reason / Solution: |
|--|---|
| After the course name it says "starts <i>date/time</i> " or "ended <i>date/time</i> ." | You will not be able to access your course until the start date arrives. Once the course has ended, you will be unable to access the course past the end date. The start and end dates are set by the campus and your instructor. |

For More Information

Please contact Instructional Technology Services at support@mnstate.edu or 218.477.2603 if you have questions about this material.