

Informal Resolution Process Refresh and Q&A

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Agenda

Foundation: Practitioner Considerations

Introducing Process to Students

Reminders for Practitioners

Case Studies

Q&A

Practitioner
Considerations:
Trauma-
Informed

Traumatic experience

Neurobiology of trauma: disjointed,
fragmented memories

Hormonal flood during traumatic
event

Lacking confidence

Practitioner
Considerations:
Recognize Bias

Initial thoughts and feelings

Reflection

Review procedure and process
options

Multipartial perspective

Practitioner
Considerations:
Alternative
Process

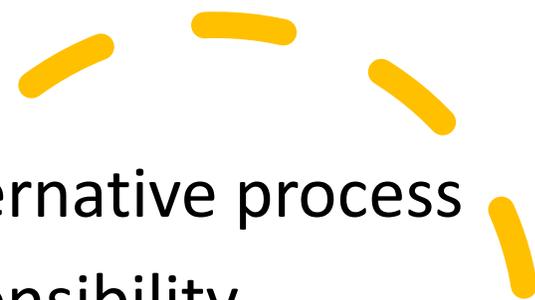
Community building

Identifying harm, accountability,
and resolution agreement

Center voices of complainant
and respondent



Introducing Process to Students

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- Informal resolution: alternative process
 - Accountability vs. Responsibility
 - Voluntary, both parties
 - *Flowchart

Reminders for
Practitioners

Types of Cases

Setting boundaries

Housing Matters

Pitfalls

Case Studies

Q & A: What questions do you have?





Resources

- Informal Resolution Guidebook, June 2021
- [ATIXA](#)
- [Dan Schorr, LLC](#)

Contact Information

Minnesota State, Office of Equity and Inclusion

www.minnstate.edu/system/equity